| RTN | | | | |
|---|---|---|---|---|

**Hy-Pro**
motion and control solutions

# RETURNS AUTHORISATION

1. Please contact us for a Return Authorisation Number (RTN) and complete the box at the top left.
2. Please fully complete the form below.
3. Return the parts, prepaid, enclosing the completed form.
4. We will investigate and inform you of our findings, **"quoting for work not covered by warranty".** A minimum £25 (plus return carriage and VAT) diagnostic fee applies to each item not covered by warranty.

**Customer Details**

| Customer Name: | | |
|---|---|---|
| Contact name: | | Email: |
| Zip / Post Code : | Telephone: | Fax: |

**Original Purchase Information** (please supply *either* your original PO, our Invoice or our Despatch No)

| Purchase Order No: | Invoice No: | Despatch No: |
|---|---|---|

**Product Information**:

| Product Code/name: | Quantity: |
|---|---|

**Reason For Return:**

| |
|---|
| |

**Please note!**
1) Items must be shipped back to us freight pre-paid to the address below. Damages or loss of goods during shipment is the sole responsibility of the customer. Insufficient packaging may result in loss of warranty.
2) Hy-Pro will return repaired warranty* items by ground freight. For any other shipping method the customer must pay the difference or arrange collection.
3) All items must be returned in a clean condition.

* *Please refer to our Terms & Conditions Of Sale*

**If you would like to discuss your problem or you have any queries please contact**: James Roberts (Technical / Quality Manager) - direct dial: +44 (0) 1626 868147 or email: james@hypro.co.uk

**Return Address:**
Hydraulic Projects Ltd, Dawlish Business Park, Dawlish, Devon EX7 0NH, UK
Tel: +44 (0) 1626 863634 Fax:+44 (0) 1626 866283 Website: http://www.hypro.co.uk
*Registered in England No 786291, Reg Office: 23 Devon Square, Newton Abbot, Devon UK.*